

CASE STUDY

Comprehensive Joint Replacement

FLORIDA HOSPITAL

Florida Hospital is one of the country's largest not-for-profit health care providers. The 2,247-bed acute care medical facility is a member of the Adventist Health System, which operates 44 hospitals in ten states, making it the largest not-for-profit Protestant health care system in the U.S. The hospital was the first in the state to perform a total knee replacement and arthroscopic surgery, and they are currently ranked as the number one Medicare hospital in the country for hip and knee procedures.

In addition, the Orthopedic Institute performs more orthopedic surgeries than any other hospital in Florida. Over the course of five months, Twistle has decreased readmissions, length of stay, and surgical delays. As the hospital continues to use Twistle, patient adoption rate, Net Promoter Scores (NPS) and Twistle satisfaction will be added to the list of Key Performance Indicators (KPIs).

The Orthopedic Institute at Florida Hospital performs more orthopedic surgeries than any other hospital in the state.



76.5%

ADOPTION
RATE



↓ 25.7%

READMISSION
RATE



93%

AVERAGE
RATING

Twistle promotes enhanced productivity with the ultimate goal of creating better outcomes for patients. It closely monitors patient care paths, engaging the care team only when necessary. To see more about how Twistle is helping health systems across the country, visit www.twistle.com.